



ROGER WILSON
GOVERNOR

MISSOURI
DEPARTMENT OF SOCIAL SERVICES
DIVISION OF MEDICAL SERVICES
P.O. BOX 6500
JEFFERSON CITY
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RELAY MISSOURI
for hearing and speech impaired
TEXT TELEPHONE
1-800-735-2966
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1-800-735-2466

December 18, 2000

Dear Pharmacy Provider:

This letter is being sent to provide additional clarification to the letter, dated November 20, 2000 which you received from Health Management Systems (HMS) regarding potential Medicaid duplicate billings.

This review process was initiated with the criteria to identify pharmacy claims billed twice within 15 days of one another and was at least \$25. This review is looking at recovering the payments for the same prescription numbers billed twice and dispensed once. A claim billed twice can occur in the normal course of business, and this review is not implying there was an intent of fraud on behalf of the pharmacy. Any questioned claims that the pharmacies can provide reasonable documentation to support that both billings were dispensed will be dropped from the list of questioned claims supplied by HMS. This documentation should come from your records and should not involve or require any information from the Medicaid recipient.

As a result of initial work with providers on this project, agreement has been reached with HMS to scale back the project to eliminate any review of potential duplicate billings where the claims were more than 8 days apart. We believe this will be a significant reduction in the number of reviews and will focus the review on those more likely to be duplicates. HMS will be sending a new listing of claims dispensed within the new 8 day criteria. Division of Medical Services staff are reviewing information already submitted by pharmacies related to the first request to determine if any adjustments are necessary as a result of this new 8 day criteria.

DMS staff and HMS will continue to work and assist you with any questions you have regarding the letter you received. HMS will grant requests for an extension of time to review your claims and supply reasonable documentation to support your billings.

If you have any questions regarding the letter you received from HMS or wish to request additional time to review your claims, please contact Angelia Hairston, HMS Provider Relations, at (800) 821-0997.

Sincerely,

A handwritten signature in black ink, appearing to read "Gregory A. Vadner".

Gregory A. Vadner
Director

GAV:kl